



## Annual Plan Survey

*As part of the annual planning process, the Mahoning County Board of Mental Retardation and Developmental Disabilities assesses community needs and the services provided by this agency. Consumers, families, staff, service providers, board members and the community are encouraged to take a few minutes to complete and respond to this important survey. These responses will help the Board with its efforts to improve services and better meet the needs of the individuals we serve. Please complete and return to any MCBMRDD facility or return to Paul Iden at the Board Office:*

<b>1. This survey is being completed by: (You may check more than one.)</b>		
Child or Adult receiving MCBMRDD Services	<input type="checkbox"/>	Board Member
Parent/guardian/family member of individual receiving MCBMRDD Services	<input type="checkbox"/>	Volunteer
Staff of MCBMRDD	<input type="checkbox"/>	Advocate
Parent/guardian/family member of individual with MRDD, who is <i>not</i> receiving services from MCBMRDD	<input type="checkbox"/>	Elected official
Parent of child with MRDD enrolled in local school district	<input type="checkbox"/>	Member of business community
Community member <i>not</i> receiving MCBMRDD services	<input type="checkbox"/>	
Individual with MRDD who is <i>not</i> receiving MCBMRDD services	<input type="checkbox"/>	Other (please specify)
Staff member of collaborative agency	<input type="checkbox"/>	

4791 Woodridge Drive, Austintown, Ohio 44515.

<b>2. Which program(s) are you (or your family member) receiving from MCBMRDD? (You may check more than one.)</b>		
Leonard Kirtz School	<input type="checkbox"/>	Supported Employment Services
MASCO Workshops (Bev or Meshel)	<input type="checkbox"/>	Service and Support Administration
Seniors Program (The Centre @ Javit Court)	<input type="checkbox"/>	No services provided
Transportation	<input type="checkbox"/>	

<b>3. Please provide your opinion of the following statements.</b>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Do Not Agree</i>
Overall, MCBMRDD is providing quality service to the community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The MCBMRDD is responsible and accountable for providing a full array of services and supports to eligible individuals and families in Mahoning County.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parents and family members of MCBMRDD children and adults are involved and supported.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MCBMRDD collaborates well with other community organizations.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Generally, MCBMRDD meets the needs of individuals in our community who have mental retardation and developmental disabilities.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Generally, individuals with disabilities in Mahoning County have the opportunity for a meaningful, productive and satisfying education and employment experience.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>4. The County Board is committed to providing quality services in key strategic areas that are the responsibility of the Board. How are we doing?</b>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Do Not Agree</i>
Are needed services available in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are MCBMRDD Staff helpful with the needs of children and adults?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do current facilities best serve enrolled individuals?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are services delivered in a professional manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does information flow from MCBMRDD in a reasonable manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are we using financial resources wisely?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**5. Please list three things that you believe could help make the Mahoning County Board of MRDD serve individuals with disabilities better.**

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**6. The following section should be answered by *an individual receiving County Board services* or by asking the individual his or her opinion.**

I can make decisions when planning my services.

- Most of the time       Some of the time       Not very often

I get good information when I need it from my SSA or other County Board employees.

- Most of the time       Some of the time       Not very often

I believe I get to choose those things I want in my life.

- Most of the time       Some of the time       Not very often

I have chances to do the things I like to do.

- Most of the time       Some of the time       Not very often

I am happy with the job I have and the work I do.

- Most of the time       Some of the time       Not very often

I get to give my opinion and talk about what matters to me.

- Most of the time       Some of the time       Not very often

I am happy with the people who provide services for me.

- Most of the time       Some of the time       Not very often

I think my staff cares about me and likes to be with me.

- Most of the time       Some of the time       Not very often

I have been satisfied with the services I have received.

- Most of the time       Some of the time       Not very often

**7. Additional comments:**

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*Thank You*